

Language Assistance / Nondiscrimination Notice

Nondiscrimination Notice

AcariaHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AcariaHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

AcariaHealth provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call 1-800-511-5144, TTY: 711.

If you believe that AcariaHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Civil Rights Coordinator
8427 Southpark Circle, Suite 400
Orlando, FL 32819
Telephone Number: 1-800-511-5144, TTY: 711
Fax: 1-877-541-1503

You can file a grievance in person or by mail, or by fax. If you need help filing a grievance, AcariaHealth is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building, Washington, D.C. 20201
Telephone Number: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.