

Putting Patients First

AcariaHealth is one of the TOP THREE specialty pharmacies that patients would recommend to others.¹

At AcariaHealth™, patient satisfaction and experience are a top priority. Whether a new or existing patient, our team of dedicated pharmacists, nurses, and patient care coordinators are ready to support them through all stages of their treatment journey. We strive to deliver excellence and regularly target our performance against best practices within and outside our industry.

That's why 98% of our patients reported high satisfaction with our services overall, based on proprietary research.

How We Demonstrate Patient Satisfaction:

- Make it easy for patients to schedule their refills and ship their medication directly.
- Engage patients through our online portal and texting services to help patients manage prescription refills.
- Encourage patients to actively participate in their therapy through adherence tools.
- Provide education on medication administration and safety.
- Collaborate with providers and patients on home infusion services for specific disease states.
- Assist with quality-of-life counseling, coordination of care, psychosocial resources, and nutritional guidance.
- Guide patients in understanding insurance copays and accessing financial aid for treatment.



“Great customer service, no hassle to refill medications with prompt delivery.”¹

“Reliable... I have never had an issue receiving my medication.”¹

“Very professional, helpful and informative. There's always a nurse available to speak to if you have any questions.”¹



AcariaHealth was a top three finalist for the 2024 Specialty Pharmacy Patient Choice Award in the Payer/PBM Specialty Pharmacy category.

The award honors best-in-class customer satisfaction and patient care, based on the quarterly Patient Satisfaction Surveys conducted by Managed Markets Insight & Technology (MMIT).

¹ Source: MMIT. Specialty Pharmacy Patient Satisfaction Survey. Q4 2023 Report. April 2024.

Transforming Lives With Compassionate Care

Contact us today to learn more. Phone: 800.511.5144 | Fax: 877.541.1503

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AcariaHealth™
Specialty Pharmacy