

Language Assistance / Nondiscrimination Notice

Nondiscrimination Notice

AcariaHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AcariaHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

AcariaHealth provides free aids and services to people with disabilities to communicate effectively with us, such as:

- **Qualified sign language interpreters**
- **Written information in other formats (large print, audio, accessible electronic formats, other formats)**
- **Provides free language services to people whose primary language is not English, such as:**
 - **Qualified interpreters**
 - **Information written in other languages**

If you need these services, please call 1-800-511-5144, TTY: 711.

If you believe that AcariaHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

**Civil Rights Coordinator
8517 Southpark Circle, Suite 200
Orlando, FL 32819
Telephone Number: 1-800-511-5144, TTY: 711
Fax: 1-877-541-1503**

You can file a grievance in person or by mail, or by fax. If you need help filing a grievance, AcariaHealth is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building, Washington, D.C. 20201
Telephone Number: 1-800-368-1019, 800-537-7697 (TDD)**

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance

English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-511-5144 (TTY: 711).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-511-5144 (TTY: 711).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-511-5144 (TTY: 711)。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-511-5144 (TTY: 711).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-511-5144 (TTY: 711)번으로 전화해 주십시오.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-511-5144 (TTY: 711).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-511-5144 (телетайп: 711).

Arabic

توظف لخدمة مساعدة لغوية مجانية لك في لغتك الأم، بلغتك الأولى، أو لغتك التي تتحدث بها إذا

برقم (1-800-511-5144) رقم هاتف ال صم وال ب كم: 711).

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-511-5144 (TTY: 711).

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-511-5144 (ATS : 711).

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-511-5144 (TTY: 711).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-511-5144 (TTY: 711).

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-511-5144 (TTY: 711).

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-511-5144 (TTY: 711).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-511-5144 (TTY:711) まで、お電話にてご連絡ください。

Farsi

اگر شما فارسی صحبت می کنید، خدمات رایگان کمک به زبان فارسی در دسترس است. با شماره 1-800-511-5144 (TTY: 711) تماس بگیرید.

فراهم می باشد با (TTY: 711) 1-800-511-5144 تماس بگیرید.