

Emergency Management Plan

We are prepared to handle emergencies/natural disasters. In case of severe weather or other disaster, our pharmacies work to ensure you receive your prescription on time. Every effort is made to coordinate care with local healthcare agencies, when needed.

AcariaHealth's procedures for ensuring continuity of care in the event of a disaster include:

- We have plans for meeting your immediate needs, and/or discuss the date the service will be reinstated.
- In the event our pharmacy location is forced to close down as a result of an emergency, your services will be coordinated with an alternate AcariaHealth branch or subcontracted pharmacy.
- If we are unable to deliver your medication on time, we will contact you. We will work with you and your physician to locate the pharmacy closest to you and arrange to have it filled at that pharmacy, if necessary.

If you have an immediate need for medication, we will supply your needs on a priority basis. We will provide you with enough supply to get through the emergency, whenever possible.

If an emergency occurs and we are unable to reach you, and you are experiencing difficulties administering or obtaining your medication, please go to the nearest emergency room for help. In order to make sure an emergency does not negatively impact your prescription needs, you should take the following precautionary measures:

- Whenever possible, keep a two- to three-day supply of your medication on hand and a back-up power supply for your medical equipment and/or supplies.
- Make sure we have accurate contact information, including your emergency contacts.
- In case of an emergency, seek medical attention at an area hospital or by calling 9-1-1.

Remember that preparation is key when facing emergencies – please be safe.