

# Multiple Sclerosis Management Program

Our Multiple Sclerosis Management Program is designed to support healthcare providers in the care of their patients by navigating the complexities of specialty medication management. With the dedication and extensive knowledge of our team of pharmacists and nurses, we encourage each patient to actively participate in their treatment journey.

## Our program focuses on the following services:



### Treatment Navigation

- > Comprehensive Medication Reviews to confirm safety and efficacy of medications for potential drug-to-drug interactions and provide recommendations for treatment course modifications based on patient history.
- > Medication adherence tools including patient assessments, risk and side effect management, and medication administration training.
- > Medication utilization data analysis to monitor gaps in patient's treatment for optimal persistency and adherence.

### Patient Resources

- > Engagement through our online portal and texting services to help patients manage prescription refills.
- > Enrollment support in manufacturer hub programs.
- > Assistance with quality of life counseling, coordination of care, psychosocial resources, and educational materials on understanding life with multiple sclerosis.
- > Guidance in understanding insurance copays and accessing financial aid for treatment through manufacturer, government and nonprofit-supported program.

### Provider Collaboration

- > Prescription referrals via ePrescribing, phone call and fax.
- > Assigned Provider Experience Manager to serve as a single point of contact for provider needs.
- > Ongoing prescription status updates to ensure prescriptions are fulfilled on time.
- > Coordination of prescription prior authorizations and appeals to patient's insurance provider.

*Transforming Lives With Compassionate Care*

**Contact us today to learn more about our Multiple Sclerosis Management Program.**  
**Phone: 800.511.5144 | Fax: 877.541.1503**

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