

# Welcome to the AcariaHealth Family of Pharmacies!

We are a family of specialty pharmacies that do more than deliver your medications - we provide hope, help and support in treating your complex medical condition.

**We know this can be a challenging time, and we're here to help. Here's how:**



**We make it easy to get your medication.** We remind you to schedule your refills by phone, text or email, and explain your treatment instructions. Then, we ship your medication directly to you, on any day and to any location you choose.

**We answer your questions, 24 hours a day.** Our expert care team is available in multiple languages, seven days a week. Call us anytime for support.

**Helping behind the scenes.** We coordinate insurance, payments and communications with your doctor. If you're unsure about your ability to pay, let us know. We'll help find the financial assistance you need.

## What is a specialty medication?

Specialty medications are used to treat complex, chronic or rare conditions. These medications might be different from other medications because they require special care with how or when you take them (for example, injections or strict schedule), how they are stored or handled (for example, needs to be refrigerated) or the medication may be higher cost.

## Transforming Lives With Compassionate Care

This welcome kit guides you through the process of getting started with our pharmacy. If you have any questions along the way, we are happy to chat with you! You can reach us anytime.

**Phone: 800.511.5144 | Email: [customercare@acariahealth.com](mailto:customercare@acariahealth.com)**  
**We're ready to help you. Let's get started.**

VISIT US ONLINE

[AcariaHealth.com](https://www.AcariaHealth.com)  [@AcariaHealth](https://www.linkedin.com/company/AcariaHealth)

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**AcariaHealth**  **Foundation Care**   
Specialty Pharmacy An AcariaHealth Solution

# Specialized care from our family to yours

Our pharmacies offer complete drug management services and specialized care, with the goal of providing the best possible service to all our patients



**Serves patients with many  
unique health care needs.  
Visit us at [AcariaHealth.com](http://AcariaHealth.com)**



**Our Cystic Fibrosis Center of  
Excellence. Learn more  
at [FoundCare.com](http://FoundCare.com)**

Our pharmacies offer best in class clinical programs to all our patients to help ensure safe and appropriate medication use, and the best results with your treatment. Our patient management program is available at no cost to you, and you are automatically enrolled as a patient at any of our pharmacies. You can opt out anytime by notifying a member of our care team verbally or in writing. More information about the program will be provided during your welcome phone call.

**Please take a moment to look at the other materials included with this welcome guide.  
Here's what's included:**

- > Frequently Asked Questions Guide
- > Notice of Privacy Practices
- > Acknowledgement of Receipt for the Notice of Privacy Practices (please sign and return!) and prepaid envelope
- > Patient Bill of Rights and Responsibilities
- > Medicare Prescription Drug Coverage Rights
- > Language Assistance and Non-discrimination Notice

**Keep in touch! Stay up to date on what is happening at our pharmacies.**

## **Follow us on:**

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[linkedin.com/company/foundation-care](https://www.linkedin.com/company/foundation-care)